

ments for licensure.

17. The right to exercise any and all rights without reprisal in any form, including the right to continued residency. Such rights shall not supersede health and safety considerations. The right to refuse mental health services shall not be a condition for denial of continued stay in the facility.
18. The right of access to one's own bedroom or sleeping area at any time, unless contraindicated and noted in the resident's ISP.
19. The right to grieve, appeal, and have due process afforded for an alleged violation of any of these rights.

Any resident who wants to file a complaint or grievance pursuant to these rights will be referred to the agency's Client Rights Officer who will provide them with the necessary information, forms, and assistance as appropriate.

**Cheryl Laudermilt
Client Rights Officer
Woodland Centers, Inc.
112 E. Memorial Drive
Pomeroy, OH 45769
Phone: (740) 992-2192**



Woodland
Centers, Inc.

CLIENT RIGHTS

**Crisis
Stabilization
Unit**

October 2007

CLIENT RIGHTS

For Adult Residents of the Crisis Stabilization Unit

In addition to the rights specified in the Woodland Centers, Inc. **CLIENT RIGHTS** brochure, clients who are residents of the Crisis Stabilization Unit have the following rights.

1. The right to a comfortable, welcoming, stable and supportive living environment in the residential facility.
2. The right to participate in the establishment of, and to have, the least restrictive policies, procedures, and house rules, commensurate with the comfort and safety of all residents.
3. The right to be informed of one's own condition, the reason(s) for recommended residency in the facility, and the available alternatives to such residency.
4. The right to active and informed participation in identification and choice of personal care assistance and mental health services to be provided, as applicable to the type of licensed facility, and in the periodic review and reassessment of such provisions.
5. The right to consent to or refuse residency in the residential facility and/or the provision of any individual personal care activity and/or mental health services.
6. The right to reside in a residential facility, as available and appropriate to the type of care or services that the facility is licensed to provide, regardless of previous residency, unless there is a valid and specific necessity which precludes such residency. This necessity shall be documented and explained to the prospective resident.
7. The right to reasonable assistance from the facility, or a mental health provider, that enables and facilitates personal growth and development towards less dependent and less restrictive living environments.
8. The right to freedom from any unusual or hazardous practices or activities.
9. The right to reasonable privacy and freedom to meet with visitors, guests, or inspectors, make or receive phone calls, write or receive uncensored, unopened correspondence.
10. The right to reasonable privacy and freedom from excessive intrusion by visitors, guests, and inspectors.
11. The right to confidentiality of written information and communications.
12. The right to have access to all information in facility records about one's self; unless contraindicated and noted in the resident's ISP.
13. The right to vacate the facility at any time.
14. The right to not be discriminated against in the provision of any assistance, activity, or service on the basis of religion, race, color, disability, creed, sex, national origin, age, or lifestyle.
15. The right to written specification of facility and resident obligations and responsibilities.
16. The right to compliance by the facility with all of the require-